

File No.: 05.27.006.001.007 Tel. No.: 22602235 CONFIDENTIAL

CONTINUING VOCATIONAL TRAINING SURVEY 2020

	FOR OFFIC	IAL USE ONLY
	S/N	
	Legal Status	
	Enterprise Size	
	NACE	
Duin sin al como unic codicide of the code unico		
Principal economic activity of the enterprise		

GENERAL INFORMATION:

- The Continuing Vocational Training is carried out every five years in all European Countries in accordance with the Regulation of the European Council 1552/2005. Its objective is to collect data on vocational training in enterprises, in order to assist in the implementation of relevant policy measures in the public and private sector.
- 2. The information should be given by the person responsible for training issues (Section B-G). The information regarding the general characteristics of the enterprise (Section A) should be given either by the General Manager of the enterprise or the Accountant or any other relevant person.
- 3. The reference year is <u>2020</u>, unless the question refers otherwise.
- 4. The collection of data is carried out in accordance with the Official Statistics Law 25(I)/2021. The provision of data is *mandatory* and the Statistical Service is bound by the Official Statistics Law to treat all information obtained as **CONFIDENTIAL.** Your responses will be used solely for statistical purposes.

Stavros Karagiorgis
Director
Statistical Service

SECTION A				
	GROUND DATA ON THE ENTERPRISE (all enterprises) cells only			Please fill the
A1	Principal Economic Activity of the enterprise (derived)	Nace 1	Rev.2 code	
A2	What was the total number of persons employed by the enterprise on 31/12/2020?	A2m Males	A2f Female	A2tot Total
A4 In 2020, what was the total number of hours worked by persons employed for the enterprise, employed holding an apprenticeship or training contract?				
	a) Number of working days per week			
	b) Normal hours worked per week			
	c) Average number of annual leave for each person employed			
	d) Total overtime hours worked for all persons employed during 20)20		
	e) Total number of days of paid sick leave for all persons employed during 2020			
	f) Total number of hours worked for all persons employed in 2	2020		
	persons employed holding an apprentice or training contract?			Euro (000,s)
	a) Direct Labour Cost			
	a1) Total Salaries in 2020 (It includes Cost of Living Allowance, 13 Bonuses, Overtime, Holiday Fund)	8th salary, Coi	mmisions,	
	a2) Payments in Kind			
	b) Indirect Labour Cost			
	Contribution of the employer to the Social Insurance Fund, Red b1) Resource Development Authority Fund, Social Cohesion Fund, and GESY	•	,	e
	b2) Payments of employer in Provident/Pension Fund, Leave Fund,	Medical Schei	mes	
	b3) Other labour cost (for training, for uniforms etc)			
	c) TOTAL LABOUR COST			

CVT STRATEGIES (all enterprises)					
This so	This section of the questionnaire addresses Continuing Vocational Training (CVT) strategies of the enterprise.				
CVT a	ctivities relate to training fulfilling the following criteria:				
	· The training must be planned in advance.				
	· The training must be organized or supported with the specific goal of learning	3.			
	· The training must be financed at least partly by the enterprise.				
A8	Is there a specific person or unit within the enterprise having the responsibility for the organization of CVT?	Yes	No		
A9	Does your enterprise regularly assess the future needs of skills and competences of enterprise ? (the term "regularly" covers the recent past years and the next few years		nployed in the		
	No				
	Yes, but not regularly (mainly linked to changes in personnel)				
	Yes, it is a part of the overall planning process in the enterprise				
A10	How does your enterprise usually react to future needs of skills and competences ? react up to now when confronted to future skill needs)	(i.e. how did to	he enterprise		
	a) Continuing vocational training of current staff	Yes	No		
	b) Recruitment of new staff with the suitable qualifications, skills and	Yes	No No		
	competences				
	c) Recruitment of new staff combined with specific training (of the recruited staff)	Yes	No		
	d) Internal reorganization to better use the existing skills and competences (in line	Yes	No No		
	with future needs)				
A12	In your enterprise, which skills/competences are generally considered as most in the enterprise in the next few years?	portant for the	e development of		
	Tick the three most important skills/competences from the following list (categoriat least one and maximum three of the categories "a" to "l", or only category "m" in competences.	,	Tick not know.		
	a) General IT skills				
	b) IT professional skills				
	c) Management skills				
	d) Team working skills				
	e) Customer handling skillsf) Problem solving skills				
	g) Office administration skills				
	h) Foreign language skills				
	i) Technical, practical or job-specific skills				
	j) Oral or written communication skills				
	k) Numeracy and/or literacy skills				
	l) Other skills not listed above - Please Specify:				
	m) Do not know - A -				
	n.				

A13	Does the planning of CVT in the enterprise usually lead to a writte	n training plan	Yes	No
	or programme?			
A14	Does your enterprise usually have an annual training budget, which	h includes	Yes	No
	provision of CVT?			
A15	In your enterprise, do written agreements between social	Yes	No	Not such agreements
	partners concluded at national, regional or sector levels usually cover the provision of CVT?			
A16a	In your enterprise are staff representatives/committees usually	Yes	No	No staff
	involved in the management process of CVT?			repressentative s/committees
				s/committees
			→ Go to B1	→ Go to B1
A16b	Which aspects of the management process of continuing vocational t	raining provisior	are they usual	ly involved in?
	a) Objective setting of training		Yes	No
	b) Establishing criteria for the selection of participants or specific t	arget groups	Yes	No
	c) Form/type of training (eg. internal/external courses; other forms,	such as guided	Yes	No
	on-the-job training etc)			
	d) Content of training		Yes	No
	e) Budget for training		Yes	No
	f) Selection of external training providers		Yes	No
	g) Evaluation/assessment of training outcomes		Yes	No

	SECTION B			
CON	TINUING VOCATIONAL TRAINING CHARACTERISTICS (all enterprises)			
	ection of the questionnaire addresses Continuing Vocational Training (CVT) activities terprise.	es for persons e	mploye	d in
The q	ualifying criteria for a CVT activity are the following:			
	· The training must be planned in advance.			
	· The training must be organized or supported with the specific goal of learning.			
	· The training must be financed fully or at least partly by the enterprise.			
B1	In 2020, did your enterprise provide internal or external CVT courses?			
	a) Internal CVT Courses in 2020	Yes	N	lo
	These are courses which are principally designed and managed by the enterprise itself.			
	b) External CVT Courses in 2020	Yes	N	lo
	These are courses which are principally designed and managed by organizations not part of the enterprise.			
B2	In 2020, did your enterprise provide any of the following other forms of CVT?			
B2afla	g a) Guided on-the-job training			
	Planned training through guided on-the-job training in 2020.	Yes	N	lo
	Planned periods of training, instruction or practical experience undertaken in the work place using the normal tools of work, either at the immediate place of work or in the work situation.			
	of in the work situation.			Go to oflag
B2a	How many persons employed participated in guided on-the-job training in 2020?			
	Less than 10% of all persons employed			
	From 10% to less than 50 % of all persons employed			
	50 % or more of all employed persons employed			
B2bfla	g b) Job-rotation, exchanges, secondments or study visits			
	Planned training through job rotation, exchanges, secondments or study visits	Yes	N	lo
	in 2020.			
	Transfers of workers from one job to another, which are not part of a planned developmental programme, should not be included			
				Go to eflag
B2b	How many persons employed participated in job-rotation, exchanges, secondmen	nts or study vis	sits in 2	020?
	Less than 10% of all persons employed			
	From 10% to less than 50 % of all persons employed			
	50 % or more of all employed persons employed]

B2cflag	c) Conferences, workshops, trade fairs and lectures				
	Planned training through conferences , workshops , trade fairs and l e 2020.	ectures in	Yes	N	lo
	Participation in these events is counted as training, only when they are	e planned in		[
	advance and the primary intention of a person employed participating	-		→ (Go to
	training/learning.			B2d	lflag
B2c	How many persons employed participated in conferences, workshop	ps, trade fairs	and lectures	in 2020	?
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B2dflag	g d) Learning or quality circles				
	Planned training through participation in learning or quality circles	in 2020.	Yes	N	lo
	Learning circles are groups of persons employed who come together	on a regular			
	basis with the primary aim of learning more about the requirements o	f the work			\neg
	organization, work procedures and work places. Quality circles are v	•	<u> </u>		
	groups with the objective of solving production and work place probl	ems through			
	discussion.				
				→ (Go to
				B2€	flag
B2d	How many persons employed participated in learning or quality circ	cles in 2020?			
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B2eflag	e) Self-directed learning/e-learning				
	Planned training by self-directed learning/e-learning in 2020.		Yes	N	lo
	Self-directed learning occurs when an individual engages in a plann	•			
	initiative where he or she manages the settings of the learning initiative	-			
	terms of time schedule and location. This covers e-learning when it is	self-			
	directed.			~	
				\rightarrow Go	to B3a
B2e	How many persons employed participated in self-directed learning/	e-learning in	2020?		
	Less than 10% of all persons employed				
	From 10% to less than 50 % of all persons employed				
	50 % or more of all employed persons employed				
B3a	Did the enterprise provide CVT Courses to its persons employed	Yes	No	_	rise did
	in the previous year, 2019 (internal or external)?			not	exist —
B4a	Did the enterprise provide other forms of CVT to its persons	Yes	No	Enterp	rise did
	employed in the previous year , 2019 (e.g. guided on-the-job			_	exist
	training, through job rotation, through conferences, workshops,				
	learning or quality circles, self-directed learning etc)?				
				-	

		Yes	No	Euros
	Contributions to collective/mutual or other training funds or the provision of CVT courses			
	Receipts from funds or other finacial subsidies for the rovision of CVT courses		☐ → Go to C1	
In	n 2020 which measures did your enterprise usually benefit from	for providing	CVT?	
	1 2020 WHICH measures did your enterprise usuany benefit from	i for providing	CVI.	
	1 2020 WHICH measures did your enterprise usually beliefft from	Tior providing	Yes	No
a)			Г	No
a)	Tax incentives (tax allowances, tax exemptions, tax credits, tax r		Г	No
a)	Tax incentives (tax allowances, tax exemptions, tax credits, tax indeferrals) Receipts from training funds (national, regional, sectoral)		Г	No
a) b)	Tax incentives (tax allowances, tax exemptions, tax credits, tax in deferrals) Receipts from training funds (national, regional, sectoral) EU Subsidies (e.g. from European Social Fund)		Г	No

Filter for the following sections of the questionnaire

If persons employed by the enterprise participated in CVT courses during the reference year 2020

[(B1a or B1b) = Yes]

Then answer

Sections C, D, F

If persons employed by the enterprise did not participate in CVT courses but did participate in other forms of CVT during the reference year 2020

 $[(B1a\ and\ B1b)=No$ $And \\ (B2aflag\ or\ B2bflag\ or\ B2cflag\ or\ B2eflag\)=Yes]$

Then answer

Sections D, F

If persons employed by the enterprise did not participate in CVT courses nor participate in other forms of CVT during the reference year 2020

 $[(B1a\ and\ B1b) = No$ And $(B2aflag\ and\ B2bflag\ and\ B2cflag\ and\ B2dflag\ and\ B2eflag\) = No]$

Then answer

Sections E, F

	SECTION C	,			
CVT	PARTICIPANTS, SUBJECTS, PROVIDERS AND COS	T (CVT COURSE	S)		
	section will be completed if the enterprise did provide CV the answers to questions B1a or B1b are Yes).	T courses for their	r persons emplo	yed durin	g 2020
C1	In 2020, how many persons employed by the enterprise painternal or external)? Each person should be counted only ONCE, irrespective of participated in.				er
		Males-C2m	Females-C2f	Total-C	 C1tot
	Number of <u>persons employed</u> participating in at least one CVT course in 2020				
С3	In 2020, what was the total paid working time (in hours) s internal or external CVT courses ?	pent on ALL CVT	courses broken	down by	
		C3i Internal CVT courses (hours)	C3e External CVT courses (hours)	C3tot Total (ho	
	Paid working time (in hours) spent on ALL CVT courses in 2020				
	training hours? Tick the three most important skills/competences from the important in relation to the number of all training hours. If a the nearest class.	a course does not fit	exactly to one c		
	The respondent should tick at least one and maximum three a) General IT skills	of the categories "a	a" to "I".		
	b) IT professional skills				
	c) Management skills				
	d) Team working skills				
	e) Customer handling skills				
	f) Problem solving skills				
	g) Office administration skills				
	h) Foreign language skills				
	i) Technical, practical or job-specific skills				
	j) Oral or written communication skills				
	k) Numeracy and/or literacy skills				
	l) Other skills not listed above - Please Specify:				
C4	Some CVT courses on occupational health and safety are in CVT courses in 2020 was spent on such obligatory cour during paid working time)?			_	
			Percentage of	training h	iours

100%

a) Obligatory courses on health and safety at work

100% = all paid working time spent on CVT courses

b) All other courses

C6		2020, which were the most important training provide arses?	e rs of the enterprise	e used for all ext	ernal CVT
	imp	k the three most important training providers from the portant in relation to the number of all training hours in e stion C4 if any. If a course does not fit exactly to one cla	xternal courses – i	ncluding those re	
	Ticl	k at least one and maximum three of the categories "a" to	o "g".		
		School, colleges, universities, and other higher education			
	b)	Public training institutions (financed or guided by the goadult education centers)	overnment; e.g.		
	c) Private training companies				
	d) Private companies of which the main activity is not training (e.g. equipment suppliers, parent/associate companies)				
	·	Employer's associations, chambers of commerce, sector	bodies		
		Trade Unions			
	•	Other Training Providers			
C7	In 2	2020, what were the costs incurred by the enterprise in	the provision of (CVT courses?	Г
			Did the enterpris this cate		Total Cost (Euros)
		Fees and payments made to external organisations for the provision of CVT courses and services, including course fees, the cost of assessors and examiners and the cost of external trainers used to support internal courses.	Yes	No	
	b)	Travel and subsistence payments of participants engaged in CVT courses.	Yes	No	
	c)	Labour costs of internal trainers (the staff of own training center and other staff) exclusively or partly involved in designing and managing CVT courses.	Yes	No	
	d)	Running costs for training centre or other premises within the enterprise and costs of teaching materials bought specifically for CVT courses, including annual depreciation for training rooms and equipment within the enterprise?	Yes	No	
C7sub		cal costs in the exceptional case that an enterprise cannot nework	ot establish a costs l	breakdown using	the above
					euros
	٥)	Costs- "sub-total only"	Yes	No	C7sub
	e)	Cusis- Sun-total unity			

	SECTION D				
OUTC	OMES (training enterprises)				
	lowing question(s) are to be answered by enterprises that provided CVT course rsons employed during 2020.	s or other forms	of CVT for		
D2a	Does the enterprise usually assess the outcomes of CVT activities?				
	a) Yes, for all activities				
	b) Yes, for some activities				
	c) No, proof of participation is sufficient		☐ → Go to D COV-19		
D2b	Which assessment methods are used?				
		Yes	No		
	a) Certification after written or practical test				
	b) Satisfaction survey amongst participants				
	c) Assessment of participants' behavior or performance in relation to training objectives				
	d) Assessment/measurement of the impact of training on performance of relevant departments or the whole enterprise				
	e) Other				

D COV-19	COVID-19		
	Did the restrictions due to the COVID-19 pandemic have any of the following	ng effects on the	provision of
	CVT courses or other forms of CVT in your enterprise in 2020?		•
		Yes	No
	a) The restrictions due to the COVID-19 pandemic had no effects on the provision of CVT courses and other forms of CVT (no effects)		
	b) Less CVT activities than planned		
	c) Fewer persons participating in CVT		
	d) Less hours spent on CVT activities		
	e) Organisation of CVT activities that would not have taken place otherwise		
	f) Changes to the content of the CVT activities		
	g) Introduction or increased share of CVT activities organised as online or hybrid training		
	h) Introduction or increased share of CVT activities organised as self-directed learning (i.e. non-taught learning activities)		
	i) Increased cost of CVT due to health measures		
	j) Other - Please specify:		
FACTO:	RS LIMITING CVT PROVISION IN 2020 (training enterprises)		
	wing question is to be answered by enterprises that provided CVT courses or imployed during 2020.	other forms of C	CVT for their
D3	Did any of the following factors limit the provision of CVT courses or oth enterprise in 2020?	her forms of C	VT in your
		Yes	No
	a) The level of the training provided was appropriate to the needs of the enterprise (no limiting factors)		
	b) The preferred strategy of the enterprise was to recruit individuals with the required qualifications, skills and competences		
	c) Difficulties in assessing training needs in the enterprise		
	d) Lack of suitable offers of CVT courses in the market		
	e) High costs of CVT courses		
	f) Higher focus on IVT provision than on CVT		
	g) Major efforts in CVT realized in recent years		
	h) High workload and limited time available for staff to participate in CVT		
	i) Other reasons		

	SECTION E				
REA	REASONS FOR NON-PROVISION OF CVT ACTIVITIES DURING 2020 (non-training enterprises)				
	The following question is to be answered by enterprises that did not provide CVT (neither courses nor other orms of CVT) for their persons employed in 2020.				
E1	E1 What were the reasons <u>not to</u> provide CVT (neither courses nor other forms of CVT) for persons employed in 2020?				
			Yes	No	
	a)	The existing qualifications, skills and competences of the persons employed were appropriate to the current needs of the enterprise			
	b)	The preferred strategy of the enterprise was to recruit individuals with the required qualifications, skills and competences			
	c)	Difficulties in assessing training needs in the enterprise			
	d)	Lack of suitable offers of CVT courses in the market.			
	e)	High costs of CVT courses.			
	f)	Higher focus on IVT provision than on CVT.			
	g)	Major efforts in CVT made in recent years			
	h)	High workload and no time available for staff to participate in CVT			
	i)	Cancellation or postponement of planned training activities due to the restrictions related to the COVID-19 pandemic			
	j)	Other reasons			

SECTION F						
IVT – Initial Vocational Training (all enterprises)						
This section of the questionnaire refers to Initial Vocational Training (IVT) participants (apprentices) in the enterprise.						
The criteria to define this training, i.e. the apprenticeship, are the following:						
	· The apprenticeship must be a formal educational programme (or a component of it).					
	· The completion of the apprenticeship is mandatory to obtain a qualification or certification for this programme.					
	· The duration of the programme is from 6 months to 6 years.					
	· The apprentice receives remuneration.					
F1 Does your enterprise usually employ Initial Vocational Training (IVT) participants (apprentices)?						
		Yes	No			
	The participants (apprentices) are usually employed in the enterprise.					
	An apprenticeship leads to a formal qualification or certificate, i.e. must be a formal education programme (or a component of it).		Go to G1			
F2	which main reason (s) does your enterprise usually provide Initial Vocational Training or offer enticeships?					
		Yes	No			
	a) To qualify future employees according to the needs of the enterprise					
	b) To choose the best apprentices for future employment after completion of apprenticeship					
	c) To avoid possible mismatch with enterprise needs in case of external					
	d) To make use of the productive capacities of apprentices already during their apprenticeship					
	e) Other reasons (e.g. to make the enterprise more attractive to potential staff)					

	SECTION G				
GENERAL INFORMATION (all enterprises)					
G1	If you have any comments about the survey, please write down below:				
G2	Name of the person who answered the questionnaire:				
G3	Position in the enterprise:				
G4	Telephone 1:				
G5	Telephone 2:				
G6	Fax:				
G7	E-mail 1:				
G8	E-mail 2:				
G9	Time needed to fill out this questionnaire:				

	SECTION H						
COMPLETION (FOR OFFICIAL USE ONLY)							
H1	Is the questionnaire complete?	Yes	No ☐ →Go to H3				
H2	Mode of completion:		- Go to 113				
	a) Web questionnaire						
	b) Telephone interview]				
	c) Personal interview						
	d) Sent by email						
	e) Sent by fax		∂o to H4				
Н3	What was the reason for not completing the questionnaire?						
	a) The enterprise has closed						
	b) The enterprise cannot be located						
	c) The enterprise refuses to cooperate						
	d) The enterprise was closed during the collection of the data						
	e) Other reasons for non completion - Please specify:						
H4	Any other comments:						
H5	Supervisor code:						
Н6	Date of Checking:						