

STRICTLY CONFIDENTIAL

SURVEY ON ICT USAGE IN HOUSEHOLDS AND BY INDIVIDUALS 2010

HOUSEHOLD DATA:

1. Geographic code:.....				
2. Quarter code:.....				
3. Enumeration block:.....				
4. Household serial number:.....				
5. Address:.....				
6. Community/ Municipality:.....				
7. Quarter:.....				
8. District:.....				
9. Post code:.....				
10. Telephone:.....				

GENERAL INFORMATION:

1. The aim of the survey is to collect data on household access to Information and Communication Technologies (ICT), the use of computers and the Internet and e-commerce.
2. The survey is based on the methodology and demands of the European Union.
3. The collection of data is carried out in accordance with the Statistics Law 15(I)/2000. The provision of information is compulsory and everyone included in the sample should cooperate with the enumerator.
4. All questions should be answered with the highest possible accuracy. If the requested information is not known then the best estimate should be provided.
5. The Statistical Service is bound by the Statistics Law to treat all information obtained as **STRICTLY CONFIDENTIAL**. Your responses will be used solely for statistical purposes.

G. Chr. Georgiou
Director
Statistical Service

A/ A	NAME (only first name)	GENDER 1: Male 2: Female	BIRTH DATE			COUNTRY OF BIRTH	COUNTRY OF CITIZENSHIP	EDUCATION LEVEL (completed on 31/3/2010)	EMPLOYMENT	OCCUPATION	
			YEAR	MONTH	DAY					DESCRIPTION	CODE
01		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
02		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
03		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
04		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
05		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
06		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
07		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
08		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
09		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
10		<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>

HOUSEHOLD INCOME: (net monthly income)	
0 - 1.450 €	<input type="checkbox"/>
1.451 - 2.500 €	<input type="checkbox"/>
2.501 - 3.700 €	<input type="checkbox"/>
3.701 - €	<input type="checkbox"/>

CODES	
EDUCATION LEVEL	EMPLOYMENT
0 = Did not complete any education level	1 = Student
1 = Primary school	2 = Employee
2 = Lower secondary school	3 = Self employed
3 = Upper secondary school	4 = Family worker
4 = Post secondary (non-tertiary education)	5 = In compulsory military service
5 = Tertiary (non-university)	6 = Fulfilling domestic tasks (housewife)
6 = University	7 = Unemployed
7 = University (Only PhD)	8 = Retired
	9 = of independent means
	10 = Other inactive
	11 = child who has not been to school

MODULE A: ACCESS TO INFORMATION AND COMMUNICATION TECHNOLOGIES

A1. Do you or anyone in your household have access to a computer at home? (any type: desktop, laptop, palmtop)		Yes <input type="checkbox"/>	No <input type="checkbox"/> Go to → A2a
A1a. Do you or anyone in your household have access to any of the following at home?			
		Yes	No
a) Desktop computer		<input type="checkbox"/>	<input type="checkbox"/>
b) Laptop computer		<input type="checkbox"/>	<input type="checkbox"/>
c) Handheld computer (Palmtop)		<input type="checkbox"/>	<input type="checkbox"/>
A2a. Is it possible to access the Internet <u>from your home</u>, regardless of whether it is used? (technical capacity)	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
A2b. Do you or anyone in your household have access to the Internet <u>at home</u>, regardless of whether it is used?	Yes <input type="checkbox"/>	No <input type="checkbox"/> Go to → A5	Don't know <input type="checkbox"/> Go to → B1
A3. On which of the following devices is the Internet accessed at home?			
		Yes	No
a) Desktop computer		<input type="checkbox"/>	<input type="checkbox"/>
b) Portable computer (laptop)		<input type="checkbox"/>	<input type="checkbox"/>
c) Other mobile devices		<input type="checkbox"/>	<input type="checkbox"/>
<u>of which:</u> c1) via Internet enabled mobile phone (GPRS, UMTS, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
c2) via handheld computer (palmtop, PDA)		<input type="checkbox"/>	<input type="checkbox"/>
d) TV set with specific Internet device (e.g. digital TV or set top box)		<input type="checkbox"/>	<input type="checkbox"/>
e) Games console		<input type="checkbox"/>	<input type="checkbox"/>
f) Don't know		<input type="checkbox"/>	
A4. What types of Internet connection are used?			
		Yes	No
a) Modem (dial-up access over normal telephone line) or ISDN		<input type="checkbox"/>	<input type="checkbox"/>
b) DSL (e.g. ADSL, SHDSL, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
c) Other broadband connection (e.g. cable, UMTS, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
<u>of which:</u> c1) wired fixed (cable, fiber, Ethernet, PLC, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
c2) fixed wireless (sattelite, WiFi, WiMax)		<input type="checkbox"/>	<input type="checkbox"/>
c3) mobile wireless connection (3G/UMTS etc.)		<input type="checkbox"/>	<input type="checkbox"/>
d) Mobile phone over narrowband (GPRS, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
Go to B1			

A5. What are the reasons for not having access to the Internet at home?		Yes	No
a) Have access to Internet elsewhere		<input type="checkbox"/>	<input type="checkbox"/>
b) Don't want Internet (because content harmful, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
c) Don't need Internet (because not useful, not interesting, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
d) Equipment costs too high		<input type="checkbox"/>	<input type="checkbox"/>
e) Access cost too high (telephone, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
f) Lack of skills		<input type="checkbox"/>	<input type="checkbox"/>
g) Privacy or security concerns		<input type="checkbox"/>	<input type="checkbox"/>
h) Physical disability		<input type="checkbox"/>	<input type="checkbox"/>
i) None of the above, but other		<input type="checkbox"/>	

The following modules are directed to individuals 16 - 74 old

PERSONAL QUESTIONNAIRE

S/N OF MEMBER:

MODULE B: USE OF COMPUTERS

**B1. When did you last use a computer
(at home, at work or any other place)?**

- | | | |
|---|--------------------------|------------|
| Within the last 3 months (The first quarter of 2010) | <input type="checkbox"/> | |
| Between 3 months and a year ago (During the period April - December 2009) | <input type="checkbox"/> | Go to → B4 |
| More than 1 year ago (Before April 2009) | <input type="checkbox"/> | Go to → B4 |
| Never used one | <input type="checkbox"/> | Go to → C1 |

B2. How often on average have you used a computer in the last 3 months?

- | | |
|--|--------------------------|
| Every day or almost every day | <input type="checkbox"/> |
| At least once a week (but not every day) | <input type="checkbox"/> |
| At least once a month (but not every week) | <input type="checkbox"/> |
| Less than once a month | <input type="checkbox"/> |

B3. Where have you used a computer in the last 3 months?

	Yes	No
a) At home	<input type="checkbox"/>	<input type="checkbox"/>
b) At place of work (other than home)	<input type="checkbox"/>	<input type="checkbox"/>
c) At place of education	<input type="checkbox"/>	<input type="checkbox"/>
d) At another person's home	<input type="checkbox"/>	<input type="checkbox"/>
e) Other (e.g. public library, hotel, airport, internet café, etc.)	<input type="checkbox"/>	<input type="checkbox"/>

**B4. When did you last take a training course (of at least 3 hours) on any aspect of computer use?
(for respondents who didn't answer "Never used one" in question B1)**

- | | |
|---|--------------------------|
| Within the last 3 months (The first quarter of 2010) | <input type="checkbox"/> |
| Between 3 months and a year ago (During the period April - December 2009) | <input type="checkbox"/> |
| Between 1 and 3 years ago (April 2007 - March 2009) | <input type="checkbox"/> |
| More than 3 years ago (Before April 2007) | <input type="checkbox"/> |
| Never taken one | <input type="checkbox"/> |

MODULE C: USE OF THE INTERNET

C1. When did you last use the Internet?

- | | |
|---|---|
| Within the last 3 months (The first quarter of 2010) | <input type="checkbox"/> |
| Between 3 months and a year ago (During the period April - December 2009) | <input type="checkbox"/> Go to → C6 |
| More than 1 year ago (Before April 2009) | <input type="checkbox"/> Go to → D1 |
| Never used it | <input type="checkbox"/> End of Questionnaire |

C2. On average how often did you use the Internet in the last 3 months?

- | | |
|--|--------------------------|
| Every day or almost every day | <input type="checkbox"/> |
| At least once a week (but not every day) | <input type="checkbox"/> |
| At least once a month (but not every week) | <input type="checkbox"/> |
| Less than once a month | <input type="checkbox"/> |

C3. Where have you used the Internet in the last 3 months (using a computer or any other means)?

	Yes	No
a) At home	<input type="checkbox"/>	<input type="checkbox"/>
b) At place of work (other than home)	<input type="checkbox"/>	<input type="checkbox"/>
c) At place of education	<input type="checkbox"/>	<input type="checkbox"/>
d) At another person's home	<input type="checkbox"/>	<input type="checkbox"/>
e) At other places	<input type="checkbox"/>	<input type="checkbox"/>
<u>of which:</u> e1) Public Library	<input type="checkbox"/>	<input type="checkbox"/>
e2) Post office	<input type="checkbox"/>	<input type="checkbox"/>
e3) Public office, town hall, government agency	<input type="checkbox"/>	<input type="checkbox"/>
e4) Community or voluntary organisation	<input type="checkbox"/>	<input type="checkbox"/>
e5) Internet Café	<input type="checkbox"/>	<input type="checkbox"/>
e6) Hotspot (at hotels, airports, public places etc.)	<input type="checkbox"/>	<input type="checkbox"/>

C4. Do you use any of the following mobile devices to access the Internet via wireless connection?

	Yes	No
a) Mobile phone (or smart phone)	<input type="checkbox"/>	<input type="checkbox"/>
<u>if Yes to a)</u> → a1) Mobile phone (or smart phone) via GPRS	<input type="checkbox"/>	<input type="checkbox"/>
→ a2) Mobile phone (or smart phone) via UMTS, HSDPA (3G, 3G+)	<input type="checkbox"/>	<input type="checkbox"/>
b) Handheld computer (palmtop, PDA)	<input type="checkbox"/>	<input type="checkbox"/>
c) Portable computer (laptop) away from home or work	<input type="checkbox"/>	<input type="checkbox"/>
d) None of the above, but other	<input type="checkbox"/>	

C5. For which of the following activities did you use the Internet, in the last 3 months for private purpose?			
<u>Communication</u>		Yes	No
a) Sending / receiving e-mails		<input type="checkbox"/>	<input type="checkbox"/>
b) Telephoning over the Internet / video calls (via webcam) over the Internet		<input type="checkbox"/>	<input type="checkbox"/>
c) Posting messages to chat sites, social networking sites, blogs, newsgroups or online discussion forum, use of instant messaging		<input type="checkbox"/>	<input type="checkbox"/>
<u>Information search and on-line services</u>		Yes	No
d) Finding information about goods or services		<input type="checkbox"/>	<input type="checkbox"/>
e) Using services related to travel and accommodation		<input type="checkbox"/>	<input type="checkbox"/>
f) Listening to web radios or watching web television		<input type="checkbox"/>	<input type="checkbox"/>
g) Uploading self-created content (text, images, photos, videos, music etc.) to any website to be shared		<input type="checkbox"/>	<input type="checkbox"/>
h) Downloading software (other than games software)		<input type="checkbox"/>	<input type="checkbox"/>
i) Playing or downloading games, images, films or music		<input type="checkbox"/>	<input type="checkbox"/>
j) Reading or downloading online news / newspapers / news magazines		<input type="checkbox"/>	<input type="checkbox"/>
if yes to j) → j1) Have you subscribed to news services or products to receive them regularly?		<input type="checkbox"/>	<input type="checkbox"/>
k) Looking for a job or sending a job application		<input type="checkbox"/>	<input type="checkbox"/>
l) Seeking health-related information (e.g. injury, disease, nutrition, improving health, etc.)		<input type="checkbox"/>	<input type="checkbox"/>
<u>Banking and selling of goods or services</u>		Yes	No
m) Internet Banking		<input type="checkbox"/>	<input type="checkbox"/>
n) Selling of goods or services, e.g. via auctions		<input type="checkbox"/>	<input type="checkbox"/>
<u>Training and education</u>		Yes	No
o) Looking for information about education, training or course offers		<input type="checkbox"/>	<input type="checkbox"/>
p) Doing an online course (in any subject)		<input type="checkbox"/>	<input type="checkbox"/>
q) Consulting the Internet with the purpose of learning		<input type="checkbox"/>	<input type="checkbox"/>
C6. For which of the following activities relating to interaction with public services or administrations and during which period did you use the Internet for private purpose?	In the last 3 months (first quarter of 2010)	Between 3 months and a year ago (Apr-Dec 2009)	Before April 2009 or Never
a) Obtaining information from public authorities' web sites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Downloading official forms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Sending filled in forms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

MODULE D: USE OF E-COMMERCE

D1. When did you last buy or order goods or services for private use over the Internet (excluding manually typed e-mails)?

Within the last 3 months (The first quarter of 2010)	<input type="checkbox"/>	
Between 3 months and a year ago (During the period April - December 2009)	<input type="checkbox"/>	
More than 1 year ago (Before April 2009)	<input type="checkbox"/>	Go to → D5
Never bought or ordered	<input type="checkbox"/>	Go to → D5

D2. What types of goods or services did you buy or order over the Internet for private use in the last 12 months (April 2009 - March 2010)?

	Yes	No
a) Food or groceries	<input type="checkbox"/>	<input type="checkbox"/>
b) Household goods (e.g. furniture, toys, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
c) Medicine	<input type="checkbox"/>	<input type="checkbox"/>
d) Films, music	<input type="checkbox"/>	<input type="checkbox"/>
e) Books, magazines, newspapers (including e-books)	<input type="checkbox"/>	<input type="checkbox"/>
f) e-Learning material	<input type="checkbox"/>	<input type="checkbox"/>
g) Clothes, sports goods	<input type="checkbox"/>	<input type="checkbox"/>
h) Video games software and upgrades	<input type="checkbox"/>	<input type="checkbox"/>
i) Other computer software and upgrades	<input type="checkbox"/>	<input type="checkbox"/>
j) Computer hardware	<input type="checkbox"/>	<input type="checkbox"/>
k) Electronic equipment (incl. cameras)	<input type="checkbox"/>	<input type="checkbox"/>
l) Telecommunication services (e.g. TV, broadband subscriptions, fixed line or mobile phone subscriptions, uploading money on prepaid cards, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
m) Share purchases, insurance policies and other financial services	<input type="checkbox"/>	<input type="checkbox"/>
n) Holiday accommodation (hotel etc.)	<input type="checkbox"/>	<input type="checkbox"/>
o) Other travel arrangements (transport tickets, carhire, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
p) Tickets for events	<input type="checkbox"/>	<input type="checkbox"/>
q) Other	<input type="checkbox"/>	<input type="checkbox"/>

Respondents having answered "Yes" in D2 d), e), f), h) or i) → Go to D3

Respondents having answered "No" in D2 d), e), f), h) and i) → Go to D4

D3. Were any of the following products that you bought or ordered over the Internet downloaded or accessed from websites rather than delivered by post etc.?

(If 'yes' to d), e), f), h) or i) in question D2)

	Yes	No
a) Films, music	<input type="checkbox"/>	<input type="checkbox"/>
b) (Electronic) books, magazines, newspapers, e-learning material	<input type="checkbox"/>	<input type="checkbox"/>
c) Computer software (incl. computer and video games and software upgrades)	<input type="checkbox"/>	<input type="checkbox"/>

D4. From whom did you buy or order goods or services for private purpose over the Internet in the last 12 months (April 2009 - March 2010)?		Yes	No
a) National sellers		<input type="checkbox"/>	<input type="checkbox"/>
b) Sellers from other EU countries		<input type="checkbox"/>	<input type="checkbox"/>
c) Sellers from the rest of the world		<input type="checkbox"/>	<input type="checkbox"/>
d) Country of origin of sellers is not known		<input type="checkbox"/>	<input type="checkbox"/>
D5. Did you place a bet (e.g. sports betting) or play gambling or lotto over the Internet in the last 12 months (April 2008 - March 2009)? (for respondents who didn't answer "more than 1 year ago" in question C1)		Yes	No
		<input type="checkbox"/>	<input type="checkbox"/>

MODULE E: INTERNET SECURITY

E1. How concerned are you about the following possible problems related to Internet usage for private purposes?			
	Strongly	Mildly	Not at all
a) Catcing a virus or other computer infection (e.g. worm or trojan horse) resulting in loss of information or time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Unsolicited emails sent to me ('Spam')	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Financial loss as a result of receiving fraudulent messages ('phishing') or getting redirected to fake websites asking for personal information ('pharming')	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Financial loss due to fraudulent payment (credit or debit) card use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Children accessing inappropriate web-sites or connecting with potentially dangerous persons from a computer within the household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E2. Have you experienced any of the following security related problems through using the Internet for private purposes in the last 12 months?			
	Yes	No	
a) Catcing a virus or other computer infection (e.g. worm or trojan horse) resulting in loss of information or time	<input type="checkbox"/>	<input type="checkbox"/>	
b) Unsolicited emails sent to me ('Spam')	<input type="checkbox"/>	<input type="checkbox"/>	
c) Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites)	<input type="checkbox"/>	<input type="checkbox"/>	
d) Financial loss as a result of receiving fraudulent messages ('phishing') or getting redirected to fake websites asking for personal information ('pharming')	<input type="checkbox"/>	<input type="checkbox"/>	
e) Financial loss due to fraudulent payment (credit or debit) card use	<input type="checkbox"/>	<input type="checkbox"/>	
f) Children accessing inappropriate web-sites or connecting with potentially dangerous persons from a computer within the household	<input type="checkbox"/>	<input type="checkbox"/>	

E3. Have security concerns kept you from doing the following activities via the Internet for your own private purposes in the last 12 months?		
	Yes	No
a) Ordering or buying goods or services for private use	<input type="checkbox"/>	<input type="checkbox"/>
b) Carrying out banking activities such as account management	<input type="checkbox"/>	<input type="checkbox"/>
c) Providing personal information to online communities for social and professional networking	<input type="checkbox"/>	<input type="checkbox"/>
d) Communicating with public services or administrations	<input type="checkbox"/>	<input type="checkbox"/>
e) Downloading software, music, video files, games or other data files	<input type="checkbox"/>	<input type="checkbox"/>
f) Using the Internet with mobile device (e.g. laptop) via wireless connection from places other than home	<input type="checkbox"/>	<input type="checkbox"/>
E4. Do you use any kind of IT security software or tool (anti-virus, anti-spam, firewall etc.) in order to protect your private computer and data?		
a) Yes	<input type="checkbox"/>	
b) No	<input type="checkbox"/>	Go to → E8
c) I don't know	<input type="checkbox"/>	Go to → E8
d) Not applicable (I don't use a computer)	<input type="checkbox"/>	Go to → E8
E5. Which IT software or tool do you use?		
	Yes	No
a) A virus checking program and/or anti-spyware program	<input type="checkbox"/>	<input type="checkbox"/>
b) A hardware or software firewall	<input type="checkbox"/>	<input type="checkbox"/>
c) An email filtering to prevent 'Spam'	<input type="checkbox"/>	<input type="checkbox"/>
d) A parental control or a web filtering software	<input type="checkbox"/>	<input type="checkbox"/>
e) Other	<input type="checkbox"/>	<input type="checkbox"/>
f) A package but I don't know the components	<input type="checkbox"/>	<input type="checkbox"/>
E6. Do you update one or more of your security products (virus checking, spyware program etc.) ?		
a) Yes, everytime a new update is available (automatically or manually)	<input type="checkbox"/>	Go to → E8
b) Yes, occasionally or when I remember	<input type="checkbox"/>	Go to → E8
c) No, I don't	<input type="checkbox"/>	
E7. Why you do not update your security products (antivirus, firewall etc.) ?		
	Yes	No
a) It is unnecessary as I believe the risk is too low	<input type="checkbox"/>	<input type="checkbox"/>
b) I don't know how to update	<input type="checkbox"/>	<input type="checkbox"/>
c) I don't think the update is effective	<input type="checkbox"/>	<input type="checkbox"/>
d) It is too expensive	<input type="checkbox"/>	<input type="checkbox"/>
e) Other	<input type="checkbox"/>	<input type="checkbox"/>

E8. How often do you make safety copies or back up files (private documents, pictures etc.) from your computer on any external storage device (e.g. a CD, DVD, external hard disk, USB storage device), or to diskpace on Internet servers?

Always or almost always	<input type="checkbox"/>
Sometimes	<input type="checkbox"/>
Never or hardly ever	<input type="checkbox"/>
Not applicable (because I don't keep files on a computer)	<input type="checkbox"/>

MODULE F: E-SKILLS

F1. Which of the following Internet related activities have you already carried out?

(for respondents who didn't answer "Never used it" in question C1)

	Yes	No
a) Using a search engine to find information	<input type="checkbox"/>	<input type="checkbox"/>
b) Sending e-mails with attached files (documents, pictures, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
c) Posting messages to chatrooms, newsgroups or an online discussion forum	<input type="checkbox"/>	<input type="checkbox"/>
d) Using the Internet to make telephone calls	<input type="checkbox"/>	<input type="checkbox"/>
e) Using peer-to-peer file sharing foe exchanging movies, music etc.	<input type="checkbox"/>	<input type="checkbox"/>
f) Creating a web page	<input type="checkbox"/>	<input type="checkbox"/>
g) None of the above	<input type="checkbox"/>	

REASONS FOR NOT COMPLETING THE QUESTIONNAIRE:

1. The household refuses to cooperate ☐
2. The household is absent for long period ☐
3. The house has been demolished ☐
4. The house is empty ☐
5. The house is inhabited temporarily by individuals who live permanently in other place ☐
6. The house is used for non housing reasons..... ☐
7. The house can not be located..... ☐
8. Other reasons (specify): ☐

NOTES:

.....

.....

.....

.....

.....

.....

ENUMERATOR'S INFORMATION:

Enumerator's name:

Enumerator's code:

Date of interview:

Time needed to fill out this questionnaire:

FOR OFFICIAL USE ONLY:

Code of the person who checked the questionnaire: