

CONFIDENTIAL

SURVEY ON ICT USAGE IN HOUSEHOLDS AND BY INDIVIDUALS 2021

HOUSEHOLD DATA:

1. Geographic code:.....				
2. Quarter code:.....				
3. Household serial number:.....				
4. Address:.....				
5. Number:.....				
6. Community / Municipality:.....				
7. Quarter:.....				
8. District:.....				
9. Post code:.....				
10. Telephone:.....				

GENERAL INFORMATION:

1. The aim of the survey is to collect data on the access to selected Information and Communication Technologies, the use of the Internet, use of e-Government, e-Commerce, E- skills and Privacy and Protection of Personal Data
2. The survey is conducted following the European Commission Regulation 2019/1700.
3. The collection of data is carried out in accordance with the Statistics Law 25(I)/2021. The provision of information is compulsory and everyone included in the sample should cooperate with the enumerator.
4. All questions should be answered with the highest possible accuracy. If the requested information is not known then the best estimate should be provided.
5. The Statistical Service is bound by the Statistics Law to treat all information obtained as **CONFIDENTIAL**. Your responses will be used solely for statistical purposes.



S. Karagiorgis
Director
Statistical Service

PERSONAL QUESTIONNAIRE

S/N

Name: _____

1. Gender

Male..... ☐ 1
Female..... ☐ 2

2. Birth Day

Day Month Year

or
Age:

3. Country of Birth

.....

4. Country of Citizenship

.....

5. Marital Status

(a) Legal

Married ☐ 1
Unmarried ☐ 2
Widowed and not remarried ☐ 3
Divorced and not remarried ☐ 4

(b) "De facto"

Person living in a consensual union ☐ 1
Person not living in a consensual union . ☐ 2

6. Educational Level (completed on 31/3/2021)

Did not complete any education level .. ☐ 0
Primary school ☐ 1
Lower secondary school ☐ 2
Upper secondary school ☐ 3
Post secondary non-tertiary (< 2 years) ☐ 4
Short-cycle tertiary (2-3 years) ☐ 5
University (Bachelor) ☐ 6
University (Master)..... ☐ 7
University (PhD) ☐ 8

7. Employment

Student ☐ 1
Employee ☐ 2
Self employed..... ☐ 3
Family worker ☐ 4
In compulsory military service ☐ 5
Fulfilling domestic tasks (housewife) ☐ 6
Unemployed ☐ 7
Retired ☐ 8
Of independent means ☐ 9
Other inactive ☐ 10
Child who has not been to school ☐ 11

For employee or self employed (incl. family worker)

8a. Occupation

8b Permanent employment ☐ 1 Temporary employment ☐ 2

8c. Full-time ☐ 1 Part-time ☐ 2

Only for self employed

8d Full-time ☐ 1 Part-time ☐ 2

9. Economic Activity

Agriculture, forestry and fishing ☐ 1
Mining and quarrying..... ☐ 2
Manufacturing ☐ 3
Electricity, Gas, Steam and Air Conditioning Su ☐ 4
Water supply, sewerage, waste management and remediation activities ☐ 5
Construction..... ☐ 6
Wholesale and retail trade, repair of motor vehi ☐ 7
Transport and storage ☐ 8
Accommodation and Food Service Activities ☐ 9
Information and Communication..... ☐ 10
Financial and Insurance Activities..... ☐ 11
Real Estate Activities ☐ 12
Professional, Scientific and Technical ☐ 13
Administrative and Support Service ☐ 14
Public Administration and Defence ☐ 15
Education ☐ 16
Human Health and Social Work Activities ☐ 17
Arts, Entertainment and Recreation ☐ 18
Other Service Activities ☐ 19

MODULE A: ACCESS TO INFORMATION AND COMMUNICATION TECHNOLOGIES			
A1. Do you or anyone in your household have access to a computer at home? (any type: desktop, laptop, netbook, tablet, excluding smart phones)		Yes <input type="checkbox"/>	No <input type="checkbox"/> <i>Go to → A3</i>
A2. Do you or anyone in your household have access to any of the following type of computer at home?		Yes	No
a) Desktop computer		<input type="checkbox"/>	<input type="checkbox"/>
b) Laptop computer		<input type="checkbox"/>	<input type="checkbox"/>
c) Netbook		<input type="checkbox"/>	<input type="checkbox"/>
d) Tablet		<input type="checkbox"/>	<input type="checkbox"/>
e) None of the above		<input type="checkbox"/>	
A3. Do you or anyone in your household have access to the Internet at home? (by any device)		Yes <input type="checkbox"/> <i>Go to → A4</i>	No <input type="checkbox"/> <i>Go to → B1</i>
		Don't know <input type="checkbox"/> <i>Go to → B1</i>	
A4. What types of Internet connections are used at home?		Yes	No
Broadband connections			
a) Fixed broadband connection (e.g. DSL, ADSL, VDSL, cable, optical fibre, satellite, WiFi)		<input type="checkbox"/>	<input type="checkbox"/>
b) Mobile broadband connection (via mobile phone network, at least 3G, e.g. UMTS, using SIM card or USB key, mobile phone or smart phone as modem)		<input type="checkbox"/>	<input type="checkbox"/>
If "Yes" to A4a), go to → A5, otherwise go to → B1			
A5. What is the maximum contracted download speed of the fastest fixed Internet connection of your household? (tick one)			
a) Less than 10 Mbit/s		<input type="checkbox"/>	
b) At least 10 Mbit/s but less than 30 Mbit/s		<input type="checkbox"/>	
c) At least 30 Mbit/s but less than 100 Mbit/s		<input type="checkbox"/>	
d) At least 100 Mbit/s		<input type="checkbox"/>	
If "Yes" to A5a) or A5b) or A5c), go to → A6, otherwise go to → B1			
A6. Why does your household not upgrade this connection to higher data transfer speeds? (more than 100 Mbit/s);		Yes	No
a) Unnecessary		<input type="checkbox"/>	<input type="checkbox"/>
b) High cost		<input type="checkbox"/>	<input type="checkbox"/>
c) Lack of skills		<input type="checkbox"/>	<input type="checkbox"/>
d) No proper broadband connection in the area		<input type="checkbox"/>	<input type="checkbox"/>
Go to → B1			

The following modules are directed to individuals 16 - 74 old

PERSONAL QUESTIONNAIRE

S/N OF MEMBER:

MODULE B: USE OF THE INTERNET

B1. When did you last use the Internet?

(via any device: desktop, laptop, netbook, tablet, as well as smart phones, games consoles, e-book readers)

- | | | |
|--|--------------------------|------------|
| a) Within the last 3 months (The first quarter of 2021) | <input type="checkbox"/> | Go to → B2 |
| b) Between 3 months and a year ago (During the period April - December 2020) | <input type="checkbox"/> | Go to → C1 |
| c) More than 1 year ago (Before April 2020) | <input type="checkbox"/> | THE END |
| d) Never used it (end of the interview) | <input type="checkbox"/> | THE END |

B2. How often on average did you use the Internet in the first quarter of 2021?

(via any device: desktop, laptop, netbook, tablet, as well as smart phones, games consoles, e-book readers)

- | | | |
|---|--------------------------|--------------|
| a) Every day or almost every day | <input type="checkbox"/> | Go to → B2.1 |
| b) At least once a week (but not every day) | <input type="checkbox"/> | Go to → B3 |
| c) Less than once a week | <input type="checkbox"/> | Go to → B3 |

B2.1 Did you use the internet several times during the day?

Yes

☐

No

☐

B3. On which of the following devices did you use the Internet in the first quarter of 2021?

a) Desktop computer

☐
☐

b) Laptop computer

☐
☐

c) Tablet

☐
☐

d) Mobile phone or smart phone

☐
☐

e) Other devices (e.g. smart TV, smart speakers, game console, e - book reader, smart watch)

☐
☐

B4.	For which of the following activities did you use the Internet the first quarter of 2021 for private purpose?		
Communication		Yes	No
a)	Sending / receiving e-mails	<input type="checkbox"/>	<input type="checkbox"/>
b)	Making calls (including video calls) over the Internet, for example, via Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat	<input type="checkbox"/>	<input type="checkbox"/>
c)	Participating in social networks (creating user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
d)	Using instant messaging i.e. exchanging messages, for example, via Skype, Messenger, WhatsApp, Viber, Snapchat	<input type="checkbox"/>	<input type="checkbox"/>
Access to information		Yes	No
e)	Reading online news sites / newspapers / news magazines	<input type="checkbox"/>	<input type="checkbox"/>
f)	Seeking health-related information (e.g. injuries, diseases, nutrition, improving health, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
g)	Finding information about goods or services	<input type="checkbox"/>	<input type="checkbox"/>
Civic and political participation		Yes	No
h)	Expressing opinions on civic or political issues on websites or in social media (e.g. Facebook, Twitter, Instagram, YouTube etc.)	<input type="checkbox"/>	<input type="checkbox"/>
i)	Taking part in online consultations or voting to define civic or political issues (e.g. urban planning, signing a petition)	<input type="checkbox"/>	<input type="checkbox"/>
Professional life		Yes	No
j)	Looking for a job or sending a job application	<input type="checkbox"/>	<input type="checkbox"/>
Other on-line services		Yes	No
k)	Selling of goods or services via a website or app (e.g. eBay, Facebook Marketplace, Shpock)	<input type="checkbox"/>	<input type="checkbox"/>
l)	Internet Banking (including mobile banking)	<input type="checkbox"/>	<input type="checkbox"/>
B5.	Have you conducted any of the following learning activities over the Internet for educational, professional or private purposes in the first quarter of 2021?		
		Yes	No
a)	Doing an online course	<input type="checkbox"/>	<input type="checkbox"/>
b)	Using online learning material other than a complete online course (e.g. audio-visual materials, online learning software, electronic textbooks, learning apps)	<input type="checkbox"/>	<input type="checkbox"/>

MODULE C: USE OF E-GOVERNMENT

Use of e-government refers to electronic contacts via the Internet with public authorities and some public services. **Contacts through manually typed e-mails should be excluded.**

Contact and interaction with public authorities and public services include websites concerning citizen obligations, (e.g. tax declaration, notification of moving), rights (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. public libraries, information on the enrolment in schools or universities), public health services (e.g. services of public hospitals).

For respondents who didn't answer "More than 1 year ago" or "Never used it" in Question B1

C1. Did you contact or interact with public authorities or public services over the Internet for private purposes in the last 12 months (April 2020 - March 2021) for the following activities?

Includes websites concerning citizen obligations (e.g. tax declaration, notification of moving), rights (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. public libraries, information on the enrolment in public schools or university), public health services (e.g. services of public hospitals). (Excludes manually typed e-mails)

	Yes	No
a) Obtaining information from websites or apps	<input type="checkbox"/>	<input type="checkbox"/>
b) Downloading/printing official forms	<input type="checkbox"/>	<input type="checkbox"/>
c) Submitting completed forms online	<input type="checkbox"/>	<input type="checkbox"/>
	<i>Go to → D1</i>	<i>Go to → C2</i>

C2. What were the reasons for not submitting completed forms to public authorities' websites or apps for private purposes in the last 12 months (April 2020 - March 2021)?

	Yes	No
a) Did not have to submit official forms at all	<input type="checkbox"/>	<input type="checkbox"/>
	<i>Go to → D1</i>	
b) There was no such online service available	<input type="checkbox"/>	<input type="checkbox"/>
c) Lack of skills or knowledge (e.g. did not know how to use website or it was too complicated to use)	<input type="checkbox"/>	<input type="checkbox"/>
d) Concerns about protection and security of personal data	<input type="checkbox"/>	<input type="checkbox"/>
e) Lack of electronic signature or electronic ID/certificate (required for using the services) or problems in using the electronic signature or electronic ID/certificate	<input type="checkbox"/>	<input type="checkbox"/>
f) Unwillingness to pay online (e.g. due to fear of credit card fraud) or inability to pay online (e.g. due to lack of access to payment methods required)	<input type="checkbox"/>	<input type="checkbox"/>
g) Another person did it on my behalf (e.g. consultant, tax adviser, relative or family member)	<input type="checkbox"/>	<input type="checkbox"/>
h) Other reason	<input type="checkbox"/>	<input type="checkbox"/>

If "yes" to C2h specify the reason: -----

MODULE D: USE OF THE E-COMMERCE

The following questions concern buying for private use over the Internet, either via a website or with an app. Include also buying from private persons in marketplaces (e.g. Airbnb, Facebook Marketplace)

For respondents who didn't answer "More than 1 year ago" or "Never used it" in Question B1

D1. When did you last buy or order goods or services for private use over the Internet?

Within the last 3 months (The first quarter of 2021)	<input type="checkbox"/>	
Between 3 months and a year ago (During the period April - December 2020)	<input type="checkbox"/>	Go to →
More than 1 year ago (Before April 2020)	<input type="checkbox"/>	Go to → D14
Never bought or ordered over the Internet	<input type="checkbox"/>	Go to → D14

D2. Did you buy any of the following goods via a website or app for private use in the first quarter of 2021? Include online purchases from enterprises or private persons, including used goods.

	Yes	No
a) Clothes (including sport clothing), shoes or accessories (e.g. bags, jewellery)	<input type="checkbox"/>	<input type="checkbox"/>
b) Sports goods (excluding sport clothing)	<input type="checkbox"/>	<input type="checkbox"/>
c) Children toys or childcare items (e.g. nappies, bottles, baby strollers)	<input type="checkbox"/>	<input type="checkbox"/>
d) Furniture, home accessories (e.g. carpets or curtains) or gardening products (e.g. tools, plants)	<input type="checkbox"/>	<input type="checkbox"/>
e) Music as CDs, vinyls etc.	<input type="checkbox"/>	<input type="checkbox"/>
f) Films or series as DVDs, Blu-ray etc.	<input type="checkbox"/>	<input type="checkbox"/>
g) Printed books, magazines or newspapers	<input type="checkbox"/>	<input type="checkbox"/>
h) Computers, tablets, mobile phones or accessories	<input type="checkbox"/>	<input type="checkbox"/>
i) Consumer electronics (e.g. TV-sets, stereos, cameras) or household appliances (e.g. washing machines)	<input type="checkbox"/>	<input type="checkbox"/>
j) Medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included)	<input type="checkbox"/>	<input type="checkbox"/>
k) Deliveries from restaurants, fast-food chains, catering services	<input type="checkbox"/>	<input type="checkbox"/>
l) Food or beverages from stores or from meal-kits providers	<input type="checkbox"/>	<input type="checkbox"/>
m) Cosmetics, beauty or wellness products	<input type="checkbox"/>	<input type="checkbox"/>
n) Cleaning products or personal hygiene products (e.g. toothbrushes, handkerchiefs, washing detergents, cleaning clothes)	<input type="checkbox"/>	<input type="checkbox"/>
o) Bicycles, mopeds, cars, or other vehicles or their spare parts	<input type="checkbox"/>	<input type="checkbox"/>
p) Other physical goods (tobacco products, e-cigarettes, Amazon vouchers etc)	<input type="checkbox"/>	<input type="checkbox"/>

D3. From whom did you buy the mentioned goods via a website or app in the first quarter of 2021? Include online purchases from enterprises or private persons.

(Only for respondents who answered "yes" to any item in question D2)

	Yes	No
a) Sellers from Cyprus	<input type="checkbox"/>	<input type="checkbox"/>
b) Sellers from other EU countries (excluding United Kingdom)	<input type="checkbox"/>	<input type="checkbox"/>
c) Sellers from the rest of the world (including United Kingdom)	<input type="checkbox"/>	<input type="checkbox"/>
d) Country of origin of sellers is not known	<input type="checkbox"/>	<input type="checkbox"/>

D4. Did you buy any of the above mentioned goods from private persons via a website or app (e.g. on eBay, Facebook Marketplace)

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

D5. Did you buy or subscribe to any of the following via a website or app for private use in the first quarter of 2021?

(Only for respondents who answered "yes" to "Within the last 3 months" in question D1)

	Yes	No
a) Music as a streaming service or downloads	<input type="checkbox"/>	<input type="checkbox"/>
b) Films or series as a streaming service or downloads	<input type="checkbox"/>	<input type="checkbox"/>
c) E-books, online-magazines or online-newspapers	<input type="checkbox"/>	<input type="checkbox"/>
d) Games online or as downloads for smartphones, tablets, computers or consoles	<input type="checkbox"/>	<input type="checkbox"/>
e) Computer or other software as downloads including upgrades	<input type="checkbox"/>	<input type="checkbox"/>
f) Apps related to health or fitness (excluding free apps)	<input type="checkbox"/>	<input type="checkbox"/>
g) Other apps (e.g. related to learning languages, travelling, weather) (excluding free apps)	<input type="checkbox"/>	<input type="checkbox"/>

D6. Did you buy or subscribe to any of the following via a website or app for private use in the first quarter of 2021?

(Only for respondents who answered "yes" to "Within the last 3 months" in question D1)

	Yes	No
a) Tickets to sports events	<input type="checkbox"/>	<input type="checkbox"/>
b) Tickets to cultural or other events (cinema, concerts, fairs, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
c) Subscriptions to the internet or mobile phone connections	<input type="checkbox"/>	<input type="checkbox"/>
d) Subscriptions to electricity, water or heating supply, waste disposal or similar services	<input type="checkbox"/>	<input type="checkbox"/>
e) Household services (e.g. cleaning, babysitting, repair work, gardening) (also when bought from private persons via e.g. Facebook Marketplace)	<input type="checkbox"/>	<input type="checkbox"/>

D7. Did you buy any of the above mentioned household services via a website or app from private persons (e.g. on Facebook Marketplace)

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

(Only for respondents who answered "yes" to e) in question D6)

D8. Did you buy any transport service via a website or app for private use in the first quarter of 2021 from:

(Only for respondents who answered "yes" to "Within the last 3 months" in question D1)

	Yes	No
a) A transport enterprise e.g. local bus, flight, taxi (e.g. UBER, Bolt)	<input type="checkbox"/>	<input type="checkbox"/>
b) A private person	<input type="checkbox"/>	<input type="checkbox"/>

D9. Did you rent accommodation via website or app for private use in the first quarter of 2021 from:

	Yes	No
a) Enterprises such as hotels or travel agencies	<input type="checkbox"/>	<input type="checkbox"/>
b) A private person (e.g. Airbnb)	<input type="checkbox"/>	<input type="checkbox"/>

D10. Did you buy any other services (excluding financial and insurance services) than those mentioned previously via a website or app for private use in the first quarter of 2021?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
D11a. How many times have you bought goods or services over the Internet for private use in the first quarter of 2021? <i>(For respondents who answered "Within the last 3 months" in question D1)</i> Please provide an estimate:times		
D11b. or choose one of the following:		
1 - 2 times	<input type="checkbox"/>	
3 - 5 times	<input type="checkbox"/>	
6 - 10 times	<input type="checkbox"/>	
More than 10 times	<input type="checkbox"/>	
D12a. Estimate how much money you have spent in total on your purchases via a website or app for private use in the first quarter of 2021 <i>(For respondents who answered "Within the last 3 months" in question D1)</i> Please provide an estimate: €.....		
D12b. or choose one of the following:		
Less than 50 euro	<input type="checkbox"/>	
50 to less than 100 euro	<input type="checkbox"/>	
100 to less than 300 euro	<input type="checkbox"/>	
300 to less than 500 euro	<input type="checkbox"/>	
500 to less than 700 euro	<input type="checkbox"/>	
700 to less than 1000 euro	<input type="checkbox"/>	
1000 euro and more	<input type="checkbox"/>	
Don't know	<input type="checkbox"/>	

D13. Did you encounter any of the following problems when buying via a website or with an app in the first quarter of 2021?

(For respondents who answered yes to "Within the last 3 months" in question D1)

	Yes	No
a) Website was difficult to use, or it worked unsatisfactorily (too complicated, confusing, poorly functioning technically etc.)	<input type="checkbox"/>	<input type="checkbox"/>
b) Difficulties in finding information concerning guarantees and other legal rights	<input type="checkbox"/>	<input type="checkbox"/>
c) Speed of delivery slower than indicated	<input type="checkbox"/>	<input type="checkbox"/>
d) Final costs higher than indicated (e.g. unexpected transaction fees or unjustified guarantee fees)	<input type="checkbox"/>	<input type="checkbox"/>
e) Wrong or damaged goods/services delivered	<input type="checkbox"/>	<input type="checkbox"/>
f) Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
g) Complaints and redress were difficult or no satisfactory response after complaint	<input type="checkbox"/>	<input type="checkbox"/>
h) Foreign retailer did not sell to my country	<input type="checkbox"/>	<input type="checkbox"/>
i) Others	<input type="checkbox"/>	<input type="checkbox"/>
j) I have not encountered any problem	<input type="checkbox"/>	<input type="checkbox"/>

D14. Did you carry out any of the following via a website or app for private purposes in the first quarter of 2021?

(For respondents who answered yes to "Within the last 3 months" in question B1)

	Yes	No
b) Buying insurance policies, including travel insurance, also as a package together with e.g. a plane ticket	<input type="checkbox"/>	<input type="checkbox"/>
c) Taking a loan or mortgage or arrange credit from banks or other financial providers	<input type="checkbox"/>	<input type="checkbox"/>
c) Buying or selling shares, bonds, units in funds or other investment services	<input type="checkbox"/>	<input type="checkbox"/>

D15. What were the reasons for not buying anything via a website or app in the first quarter of 2021? *(For respondents who answered 'yes' to "Between 3 months and a year ago" or 'yes' to "More than 1 year ago" or 'yes' to "Never bought or ordered over the Internet" in question D1 and who answered 'yes' to B1a)*

	Yes	No
a) Prefer to shop in person, like to see product, loyalty to shops, force of habit	<input type="checkbox"/>	<input type="checkbox"/>
b) Perceived difficulty of ordering online (concerns about sufficiency of skills)	<input type="checkbox"/>	<input type="checkbox"/>
c) Concerns about cost of delivery of goods	<input type="checkbox"/>	<input type="checkbox"/>
d) Concerns about reliability or speed of delivery	<input type="checkbox"/>	<input type="checkbox"/>
e) Payment security or privacy concerns	<input type="checkbox"/>	<input type="checkbox"/>
f) Concerns about returning goods, complaints/ reimbursement	<input type="checkbox"/>	<input type="checkbox"/>
g) Foreign retailer did not sell to my country	<input type="checkbox"/>	<input type="checkbox"/>
h) There was no need to buy online in the first quarter of the year	<input type="checkbox"/>	<input type="checkbox"/>
i) Others	<input type="checkbox"/>	<input type="checkbox"/>

(For respondents who answered yes to "Within the last 3 months" in question B1 go to E1 otherwise go to the END)

MODULE E: E-SKILLS

The questions concern activities done for educational, professional or private purposes, via any device (e.g. desktop computer, laptop, tablet, mobile or smart phone, smart devices etc.)

For respondents who answer "The first quarter of 2021" in question B1

E1. Which of the following activities have you carried out in the first quarter of 2021?	Yes	No
a) Copying or moving files (e.g. documents, data, images, video) between folders, devices (e.g. via e-mail, Messenger, WhatsApp, USB, cable) or on the cloud	<input type="checkbox"/>	<input type="checkbox"/>
b) Downloading or installing software or apps	<input type="checkbox"/>	<input type="checkbox"/>
c) Changing settings of software, app or device (e.g. adjusting language, colours, contrast, text size, toolbars/menu)	<input type="checkbox"/>	<input type="checkbox"/>
E2. Which of the following software related activities have you carried out in the first quarter of 2021?	Yes	No
a) Using word processing software	<input type="checkbox"/>	<input type="checkbox"/>
b) Creating files (e.g. document, image, video) incorporating several elements, e.g. text, picture, table, chart, animation, sound	<input type="checkbox"/>	<input type="checkbox"/>
c) Using spreadsheet software	<input type="checkbox"/>	<input type="checkbox"/>
If "Yes" to c) → c1) Using advanced features of spreadsheet software (functions, formulas, macros, Visual Basic) to organise, analyse, structure or modify data	<input type="checkbox"/>	<input type="checkbox"/>
d) Editing photos, video or audio files	<input type="checkbox"/>	<input type="checkbox"/>
e) Writing code in a programming language	<input type="checkbox"/>	<input type="checkbox"/>
E3. Have you seen information or content (e.g. videos, images) that you considered untrue or doubtful on Internet news sites or social media (e.g. Facebook, Instagram, YouTube, Twitter) in the first quarter of 2021?	Yes <input type="checkbox"/> <i>Go to → E4</i>	No <input type="checkbox"/> <i>Go to → F1</i>
E4. Have you checked the truthfulness of the information or content found on the Internet news sites or social media in the first quarter of 2021?? <i>(For respondents who answered 'yes' in question E3)</i>	Yes <input type="checkbox"/> <i>Go to → E5</i>	No <input type="checkbox"/> <i>Go to → E6</i>
E5. How did you check truthfulness of the information or content found on the Internet? <i>(For respondents who answered 'yes' in question E4)</i>	Yes	No
a) Checking the sources or finding other information on the Internet (e.g. other news sites, Wikipedia etc.)	<input type="checkbox"/>	<input type="checkbox"/>
b) Following or taking part in discussion on the Internet regarding the information	<input type="checkbox"/>	<input type="checkbox"/>
c) Discussing the information offline with other persons or using sources not on the Internet	<input type="checkbox"/>	<input type="checkbox"/>
E6. Why did you not check truthfulness of the information or content found on the Internet? <i>(For respondents who answered 'no' in question E4)</i>	Yes	No
a) You already knew that information, content or source was not reliable	<input type="checkbox"/>	<input type="checkbox"/>
b) Lack of skills or knowledge (e.g. Did not know how to check information on the Internet or it was too complicated to do)	<input type="checkbox"/>	<input type="checkbox"/>
c) Other reasons	<input type="checkbox"/>	<input type="checkbox"/>

MODULE F: PRIVACY AND PROTECTION OF PERSONAL DATA

The following questions concern the provision and protection of personal data for activities carried out over the Internet for any private or work-related purpose, using websites or apps

For respondents who answer "The first quarter of 2021" in question B1

F1. Have you carried out any of the following to manage access to your personal data (e.g. name, date of birth, identity card number, contact details, credit card number, photos, geographical location) on the internet in the first quarter of 2020?	Yes	No
a) Read privacy policy statements before providing personal data	<input type="checkbox"/>	<input type="checkbox"/>
b) Restricted or refused access to your geographical location	<input type="checkbox"/>	<input type="checkbox"/>
c) Limited access to profile or content on social networking sites or shared online storage	<input type="checkbox"/>	<input type="checkbox"/>
d) Refused allowing the use of personal data for advertising purposes	<input type="checkbox"/>	<input type="checkbox"/>
e) Checked that the website where you provided personal data was secure (e.g. https sites, safety logo or certificate)	<input type="checkbox"/>	<input type="checkbox"/>
f) Asked websites or search engines administrator or provider to access the data they hold about you to update or delete it	<input type="checkbox"/>	<input type="checkbox"/>
F2. Did you know that cookies can be used to trace movements of people on the Internet, to make a profile of each user and service them tailored ads?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
F3. Have you changed the settings in your Internet browser to prevent or limit cookies on any of your devices?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
F4. Are you concerned with your online activities being recorded to provide you with tailored advertising? (tick one)		
a) Yes, very concerned	<input type="checkbox"/>	
b) Yes, somehow concerned	<input type="checkbox"/>	
c) No, I'm not concerned	<input type="checkbox"/>	
F5. Do you use software that limits the ability to track your activities on the internet on any of your devices?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

HOUSEHOLD INCOME: (net monthly income)	€0 - €1.271	<input type="checkbox"/>
	€1.272 - €1.951	<input type="checkbox"/>
	€1.952 - €2.776	<input type="checkbox"/>
	€2.777 - €3.978	<input type="checkbox"/>
	€3.979 -	<input type="checkbox"/>

REASONS FOR NOT COMPLETING THE QUESTIONNAIRE:

1. The household refuses to cooperate ☐
 2. The household is absent for long period ☐
 3. The house has been demolished ☐
 4. The house is empty ☐
 5. The house is inhabited temporarily by individuals who live permanently in other pla ☐
 6. The house is used for non housing reasons..... ☐
 7. The house can not be located..... ☐
 8. Other reasons (specify): ☐
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NOTES:

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ENUMERATOR'S INFORMATION:

Enumerator's name:

Enumerator's code:

Date of interview:

Time needed to fill out this questionnaire: